



Mercy Hospital Dunedin Ltd  
Private Bag 1919  
DUNEDIN 9058

### COMPLAINTS FORM

You are entitled to access Independent Advocacy Services for assistance with lodging this complaint. The contact phone number for Health and Disability Advocacy Services is (03) 479-0265 or 0800-377-766.

Your name \_\_\_\_\_

Address \_\_\_\_\_

Please tick one or more of the following areas relating to your complaint.

- |                       |                          |               |                          |              |                          |                |                          |
|-----------------------|--------------------------|---------------|--------------------------|--------------|--------------------------|----------------|--------------------------|
| Facility e.g. heating | <input type="checkbox"/> | Food Services | <input type="checkbox"/> | Housekeeping | <input type="checkbox"/> | Reception      | <input type="checkbox"/> |
| Day Surgery           | <input type="checkbox"/> | McAuley Ward  | <input type="checkbox"/> | Theatre      | <input type="checkbox"/> | Administration | <input type="checkbox"/> |
| Other                 | <input type="checkbox"/> |               |                          |              |                          |                |                          |

Please tick this box if you are happy to be contacted:  Phone number \_\_\_\_\_

**Please detail your complaint**

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Thank you for taking the time to complete this form – we are appreciative of your concerns and take these seriously.

Mercy Hospital